**Friends and family test February 2017**

Total questionnaires completed- 25

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| **RATING** | **COMMENT** |
| Extremely likely | Efficient, friendly and helpful |
| Extremely likely | Reception staff are always very helpful and it is usually very easy to obtain a timely appointment with the doctors |
| Extremely likely | Always taken good care of not waiting too long and all staff are very helpful |
| Extremely likely | Always friendly, helpful and professional |
| Likely | Very pleased with the service |
| Extremely unlikely | I have no family in the area |
| Extremely likely | One of the best |
| Extremely likely | I have been coming to this surgery for over 20 years. I recommend it highly |
| Extremely likely | Thanks always for the most wonderful service |
| Extremely likely | Everyone here is fantastic |
| Extremely likely | Very satisfied |
| Extremely likely | Excellent! |
| Extremely likely | I have particularly found Dr Watkins approachable, thorough and helpful |
| Extremely likely | Excellent serving and attention |